LEAP: ENABLING HIGHIMPACT CULTURE IN FINANCIAL STEERING

ICV Controlling Excellence Award – Project presentation

May 2023





WHY CHANGE?



The dynamics in our businesses are increasing in speed...

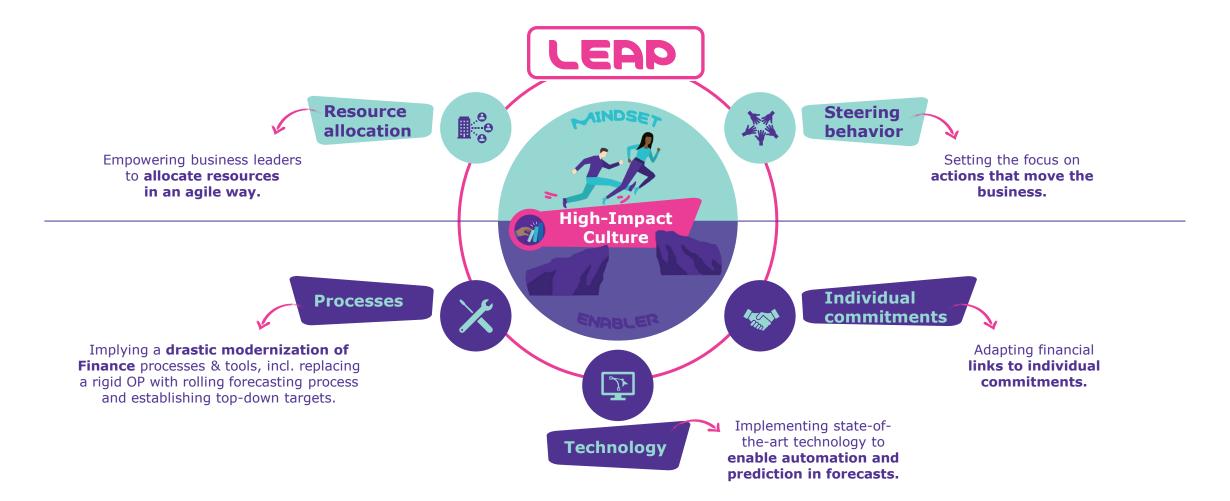


...at the same time our financial steering approach remained:

- Static
- Highly manual
- Internally focused

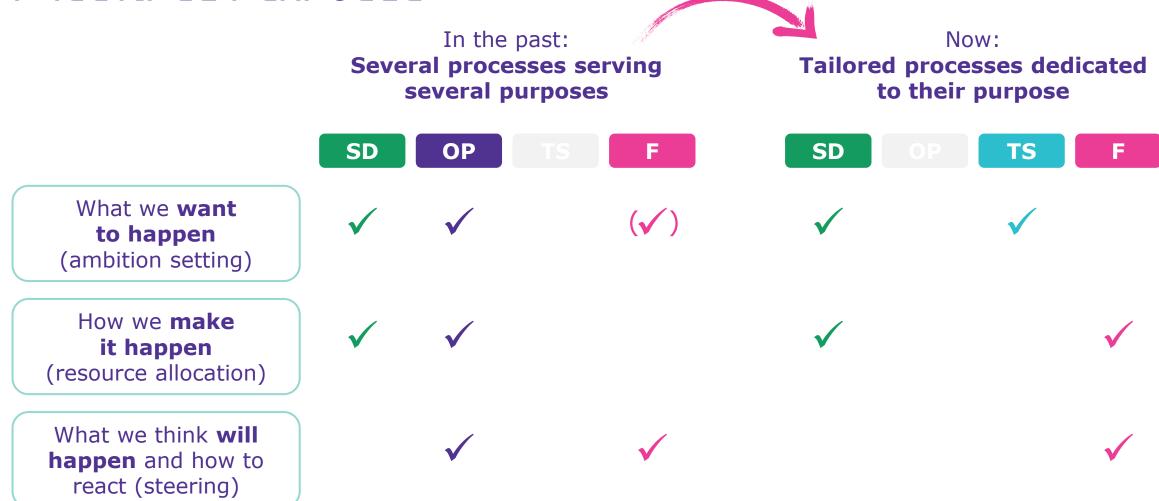


WHAT IS CHANGING?





IN THE PAST WE OVERLOADED OUR PROCESSES WITH MULTIPLE PURPOSES



SD = Strategy Development, OP = Operational Planning, TS = Financial Target Setting, F = Forecast



WE REPLACED THE STATIC BUDGETING PROCESS BY LEAN TOP-DOWN TARGET SETTING AND ROLLING FORECASTING



- Strategy development (SD) in H1
- Operational planning (OP) in H2
- Target setting (TS) embedded in OP
- 3 forecasts (F) in Q2, Q3, Q4
- Monthly actuals (ACT)

- Shortened SD
- **No** OP
- **Top-Down** target setting (TS) in Q4
- 4 rolling forecasts (F) in Q1, Q2, Q3, Q4
- Sustained monthly actuals (ACT)



HOW ARE WE IMPLEMENTING LEAP? IN A STEPWISE TRANSITION OVER 3 YEARS

2022:

Major steps taken, change initiated

- Major elements of OP abolished; top-down target setting established
- Forecast adjusted
- Cultural change initiated
- Technology development started

2023:

Core elements in place, change reinforced

- Rolling forecast fully implemented
- New forecasting tool and enhanced IT support available
- Behavioral change reinforced via new financial commitments

2024:

Target state achieved, change anchored

- Fully integrated
 system with enhanced
 simulation capabilities
 and high degree of
 automation
- Business benefits consistently realized



...SO, HOW ARE WE DOING? OUR ACHIEVEMENTS SO FAR



Processes & technology

- Abolished major elements of operative planning and successfully established first 18 months rolling forecast
- Executed first top-down financial target setting without prior bottom-up planning
- Applied **new financial commitments** for individual performance management
- Launched Minimum Viable Product for our new forecasting technology (based on SAP Analytics Cloud) with ongoing continuous improvements of the tool

Re-envisioned financial business steering

Developed concepts for **agile steering** without operative budgets for all business sectors

Behavior & mindset change

- Extensively pushed global and sector change & communication activities with >200+ communication & change measures completed
- Launched a curated user enablement journey to support technology adoption



We will continue our ambitious journey to reach our target state in 2024.

Our achievements so far confirm that we are well on track for a successful completion!



