

# **BLANCO STEERING**

Translating Strategy into Performance Measures

Matthias von Daacke

47. Congress der Controller, Munich, 16-May-2023

# In action at the water place

The most used area in the kitchen is the water place. This is where we spend more than 60% of our time in the kitchen.



#### Drink

Over 80 % share of people regularly drink tap water.



Prep

People spend an average of 250 hours a year in the kitchen preparing and cooking food.



#### Clean

Each household produces about 270 kilos of organic waste per year.

# **BLANCO** in Transition



**BLANCO** 

# **BLANCO figures 2022**

**493** 

million euro in sales

million euro in investments



20

1.587 employees

**67 %** share of sales international



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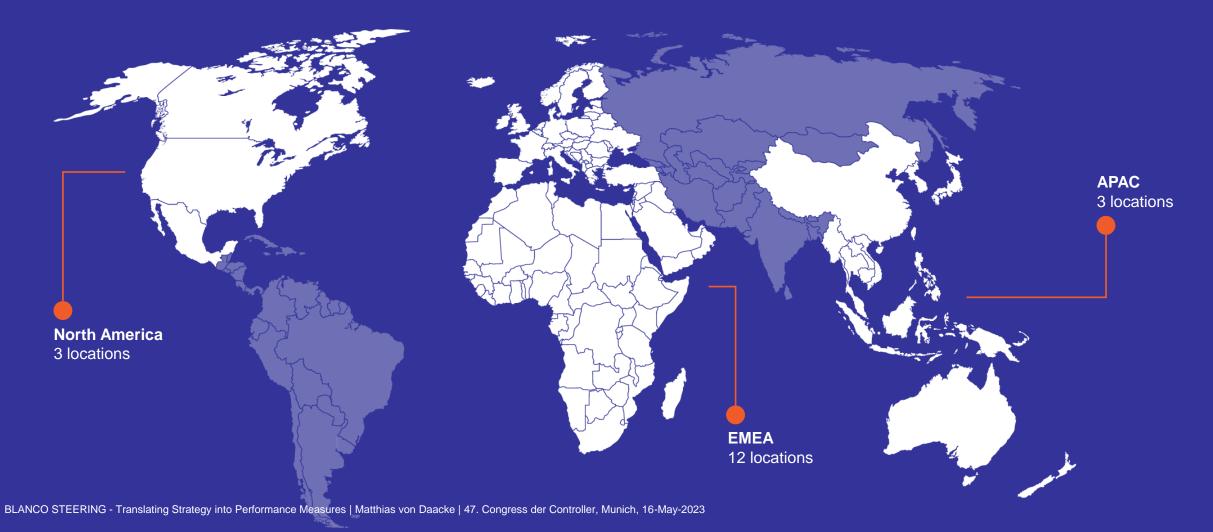
BLANCO

# BLANCO within the BLANC & FISCHER Family Holding



# German roots – global footprint

BLANCO is advancing sustainable expansion of its brand with a focus on three global regions.



# **GLOBAL CONTROLLING TEAM**

#### We act as

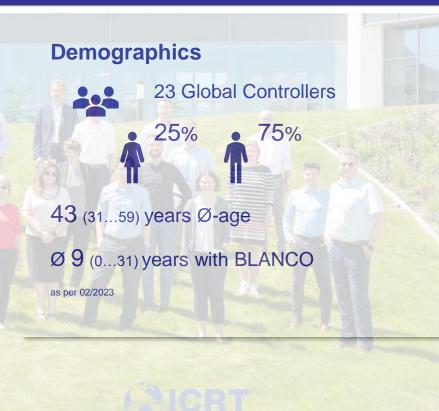
sparring partner and objective economic conscience of the management in order to foster sound decision making and to drive sustainable financial health.

#### **GLOBAL CONTROLLER TEAM**



- Workshops and Social Activities
- Monthly Controller Information
- Networking all year round
- Global Project Teams
- Global Controller Training
- "Buddy System" for Onboarding





# **CONTROLLERS' MISSION**

Our mission is to act as sparring partner and as objective economic conscience of the management in order to foster sound decision making and to drive sustainable financial health.

#### We

- are an active part of defining, planning, pursuing and challenging financial and strategic goals.
- drive productivity and efficiency throughout all business functions and processes.
- focus on data/information literacy and applying relevant KPIs.
- lead the processes of planning, budgeting and forecasting and secure consistent and meaningful sets of figures.
- perform state-of-the-art management and cost accounting and apply decision-oriented valuation and assessment methods.
- develop and optimize all management steering and analysis systems, incl. BI tools and advanced analytics.
- run an action-oriented risk & opportunity management and accompany and enhance the internal audit process.



# Transformation requires additional competences for controllers

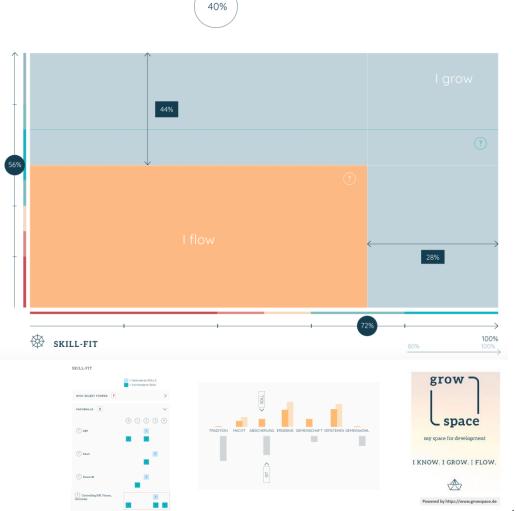
## **Global Controller Competence Model**

Scaling: 1 low/5high								
1 2 3 4 5	Head Controller	Group Controller	Financial Controller BDE	Cost Analyst	Sales & Cat. Controller	Sales & Cat. Analyst	Operations Controller	
Leadership								
Proactively inspiring others								
Leading with the target in mind								
Decision-making ability								
Ability to integrate								
Customer focus								
Credibility								
Cooperative skills								
Ability to solve conflicts								
Consulting skills								
Efficiency								
Ability to withstand stress								
Consistent Persistence								
Reliability								
Systematic and methodological proce	e 🗆 🗆 🗖 🗖							
Designing the future								
Holistic thinking								
Openness to change								
Conceptional strength								
RPA & Al orientation								
Know-how & Application								
Analytical skills								
Ability to assess things								
Market & business knowledge								
Project management								

# Workshop mit der Zukunftswerkstatt für Controller Job Design für Controller



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**BLANCO** 



# Breaking down Group Strategy into Daily Business



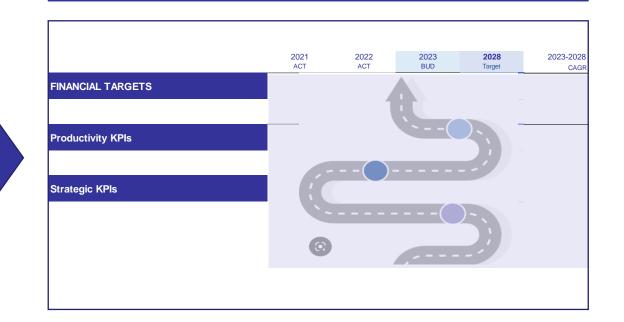
# BLANCO STEERING | Strategic Business Case - Concretizing our Strategy



**Clear TARGETS** 

- Clear direction with our Group Strategy
- Clear guidance with our Marketing Strategy
- Derived initiatives for implementation

#### Translation into measurable targets



- Concretization thru target values:
  - Steering strategy implementation with a long-term orientation
  - Clarity about necessities and feasibilities
  - Basis for transparent focus





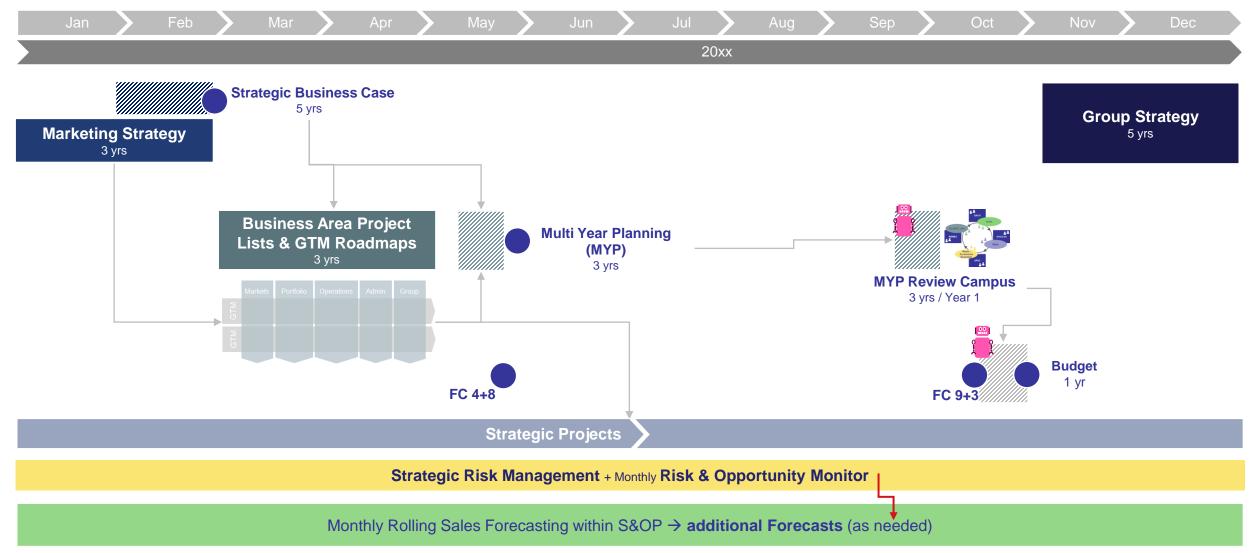
# **BLANCO STEERING** | Planning Elements



**Top-Down Approach** 



# **BLANCO STEERING** | Planning Process from Strategy to Budget

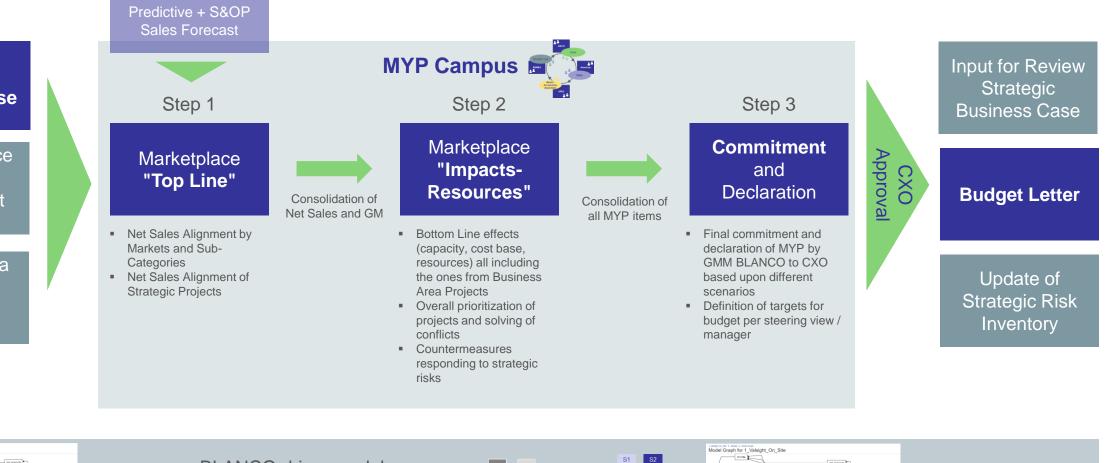


# BLANCO STEERING | Multi Year Planning

Strategic Business Case

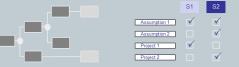
MYP Guidance BLANCO Management Board

Business Area Projects / GTM Roadmaps





BLANCO driver model as supporting tool

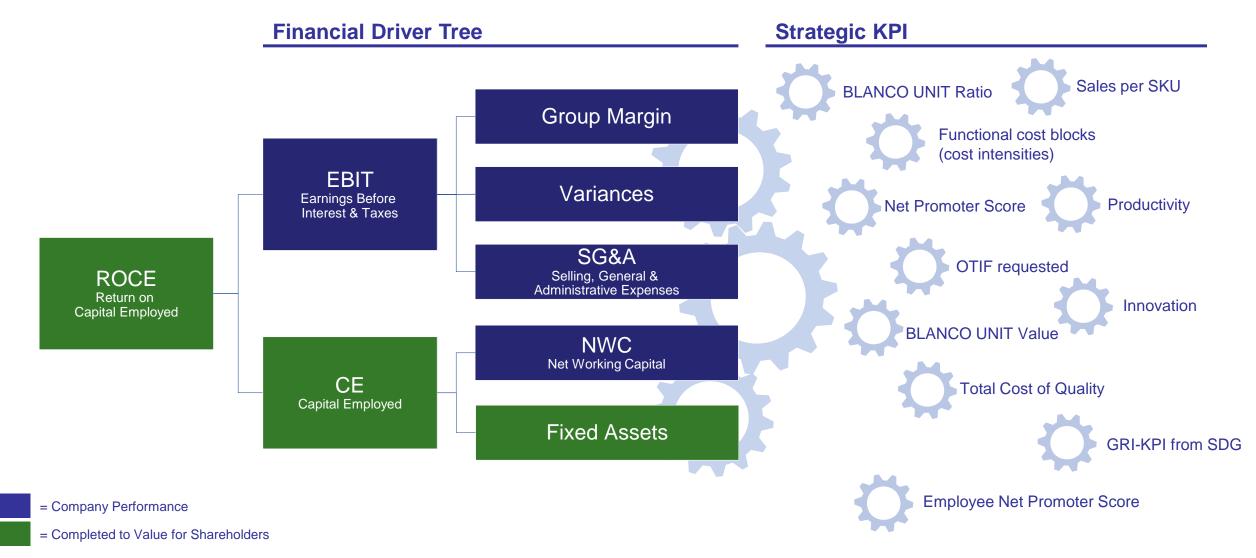




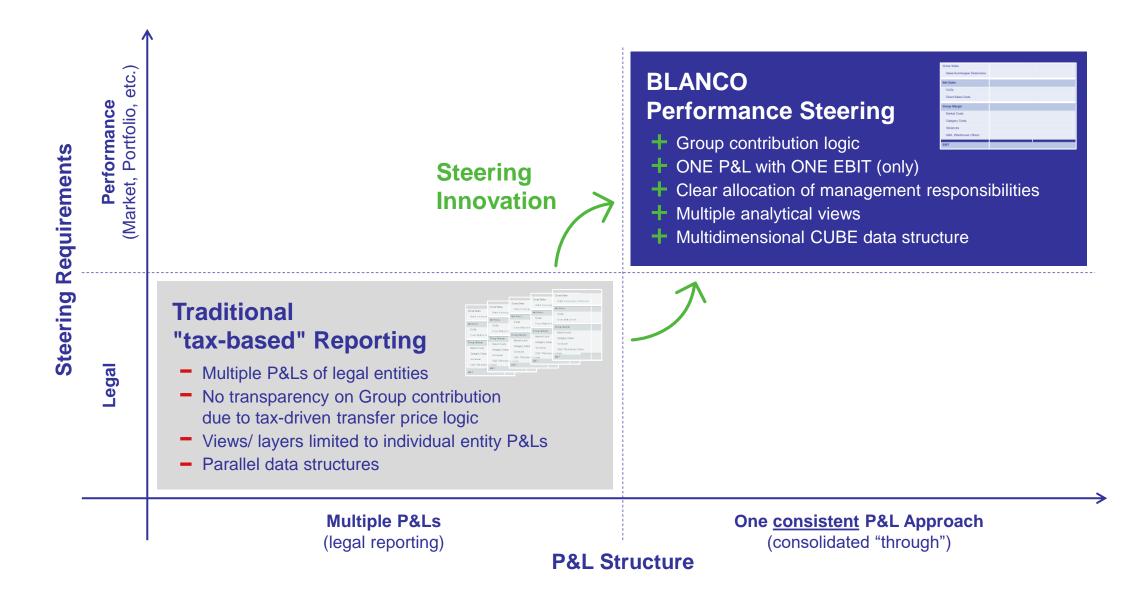


# Key Performance Views within ONE P&L Approach

# BLANCO STEERING | We grow Profit and Value



## **BLANCO STEERING** | Steering Innovation





# Market-driven integrated Performance Steering

# **BLANCO STEERING** | Market-driven and integrated

ONE P&L Approach	<b>MAR</b> Perfo	<b>KET</b> ormance	<b>PORTFOLIO</b> Performance	
Gross Sales		Group	Margin	
Sales Surcharges/ Deductions				
Net Sales	Market	BLA	NCO	<b>BH2)</b> ints
Direct Sales Costs	Ma	UNI	hoT	
COGS				
Group Margin	C	Group Margi	n UNITes us!	
Market Costs				
Category Costs				
Variances				
G&A, Warehouse, Others				
EBIT				



# KPIs and Targets - Clearly assigned to Management Responsibilities

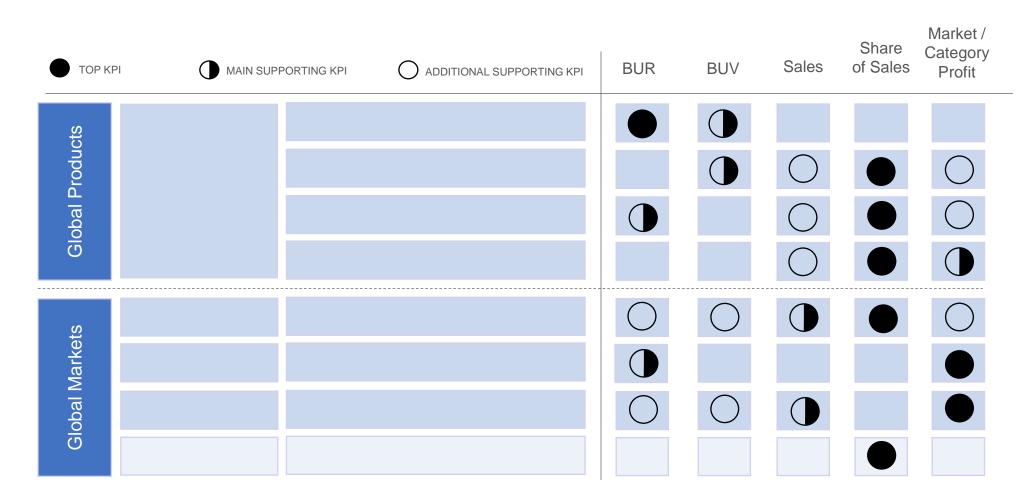


# **BLANCO STEERING** | Clearly assigned to Management Responsibilities

ONE P&L Approach	MARKET Performance	PORTFOLIO Performance	FUNCTIONAL Performance	<b>GROUP</b> Performance		
Gross Sales	Group	Margin		Group EBIT		
Sales Surcharges/ Deductions				[Contribution-driven full Group P&L]		
Net Sales	Market	Sales Data Lake (BH2) >> 100 Mio data points				
Direct Sales Costs	<sup>×</sup> SAP	Multiple layers and				
COGS	Product	drill-down options				
Group Margin	Customer					
Market Costs	Market Profit [GM – Market Costs]					
Category Costs		Category Profit				
Variances		[GM - Cat. Costs - Variances to Std. Costs]	Supply Performances [Variances to Std. Costs / Budget]			
G&A, Warehouse, Others			<b>Functional Performances</b> [Differences to Budget / Project Budgets]			
EBIT						



# **BLANCO STEERING** | Strategic KPI for Markets and Categories



## **BLANCO STEERING** 4-Windows Performance Review

Core KPIs	Month YTD						Rest of Year (	ROY)		YEAR END (full year)						
	BUD	ACT	Variance	BUD	ACT	Variance	BUD	FC Sales	Variance	FC Controlling	Variance	BUD	FC Sales	Variance	FC Controlling	Variance
Net Sales																
Group Margin*																
Group Margin %																
Market Profit*																
Market Profit %																
QTY																
BUR																
	PY	ACT	Variance	PY	ACT	Variance										
Order Entry																
Orders on Hand																
Backlog (as of OOH)																





OE = Order Entry GM = Group Margin FC = rolling sales forecast - Version 100 "Sales"

Price, Volume, Mix calaculation based on Net Sales not on Group Margin

OOH = Orders on Hand BUR = BLANCO Unit Ratio RR = Runrate, mathematical projection

Data soucre Net Sales = Sales data model not COPA



# **BLANCO STEERING** | Management Performance System (MPS)

	BLANCO Group		Unit Performance				Individual Objectives					
	Ratio		Ratio	UP-KPI 1	UP-KPI 2		Ratio	Bonus related max. 2 KPI		non-monet	tary	
ML1												
ML 2												
ML 3+												

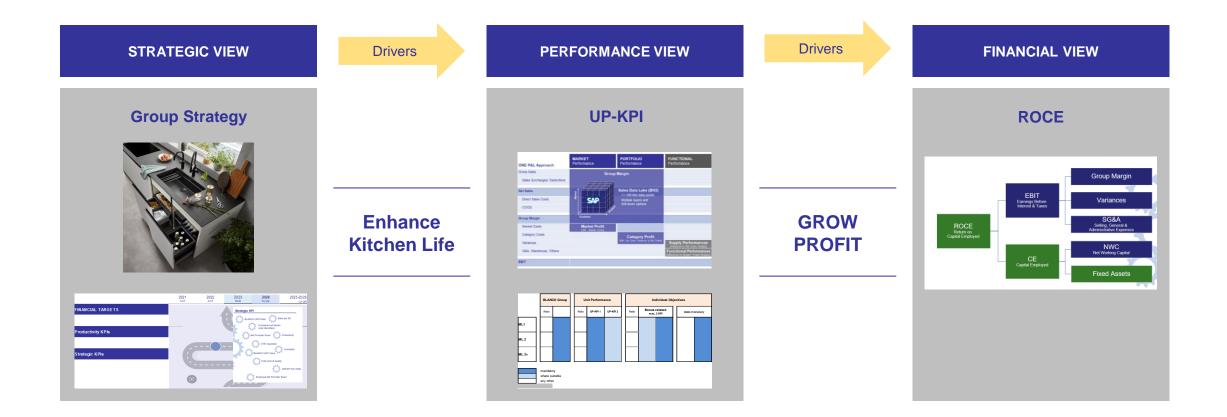


mandatory where suitable

any other



# **BLANCO STEERING** | Translating Strategy into Performance Measures



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